

## **QUALITY POLICY**

***Gary Fletcher (Surfacing) Ltd is committed to:***

***Providing customers with high quality products and services which meet requirements and are fit for their purpose.***

***Operating the business to the systems required by ISO 9001:2008.***

***Enhancing the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively.***

***Promoting the culture of continual quality improvements and the philosophy of getting things “right first time”.***

***Rigorously controlling & continuously monitoring the supply, installation and completion to programme of all projects undertaken.***

***Promoting the quality management systems and ensuring implementation is achieved by internal auditing, management review, corrective and preventive action.***

***Everyone at Gary Fletcher (Surfacing) Ltd. is responsible for the quality within the company, and for maintaining high standards.***



**Gary Fletcher**  
**Managing Director**

**November 2016**

Registered in England & Wales No. 3839699



ISO 9001:2008

